### Halesowen Golf Club

# **Equality, Diversity & Inclusion Policy 2023**

### 1. Statement of Intent

- 1.1 Halesowen Gold Club shares the belief of England Golf and the Worcestershire and Herefordshire County Golf Association that golf belongs to everyone. All who play and all who inspire to play must have an equal opportunity to do so.
- 1.2 The club is committed to the principles of equality and diversity throughout its membership, its paid and volunteer workforce and any others with whom the club engages.
- 1.3 The club considers that everyone should play their part in making golf inclusive and aims to ensure that all people, irrespective of background or Protected Characteristics, have a genuine opportunity to engage with golf. We will not disadvantage any individual buy imposing conditions or requirements which cannot be justified.

# 2. Who does this policy apply to?

2.1 This policy shall apply to, and be binding upon the Club, its board of directors, staff, volunteers, coaches, contractors, squad players, agents and representatives working, holding office or acting on behalf of the Club.

# 3 Other important documents

This policy works with other documents adopted by the Club, in particular

- Recruitment policy, standard terms of service, disciplinary procedures and grievance procedure between the Club and those it employs and the recruitment process.
- Disciplinary Regulations which may used to deal with alleged breaches of the policy.
- Safeguarding Children and Young People Policy, and Safeguarding Adults Policy which will be followed in respect of any matters which give rise to a safeguarding concern.
- Code of Conduct and Values Charter which set the standards of behaviour and conduct expected of members, those who are attending Club events, or representing, working for or otherwise engaging the Club in some capacity and any actions to be taken if required.
- Data Protection Policy which sets out how we will handle personal data, including data collected to monitor diversity in line with this Policy.
- Health & Safety Policy covering working practices within the Club.
- Lone Working Policy covering weekend working(Green Staff) and Bar & Catering Staff. Training.
- Catering Policy covering food, hygiene, allergies, training
- Bar Policy covering operation of bar, dry & wet goods, training

- Governance covering the management of the Club.
- Golf Policy covering etiquette on the golf course.

# 4. Policy Implementation

#### A. What We Will Do

- 1. Promote fairness, equality, diversity and respect for everyone working, volunteering or participating in the sport of golf or otherwise engaging with the Club.
- 2. Ensure that all competitions, events and activities are administered by the Club are carried out in a fair equitable way (except where specific situations and conditions prevent this, or were we consider that a Positive Action is a proportionate way to achieve a legitimate aim).
- 3. Monitor and review Club policies, procedures and regulations to ensure that they are consistent with the requirements of this policy, including policies relating to admission to membership.
- 4. Where practical we will take steps to monitor the diversity of the Club's members, participants, players, volunteers and others that we may engage with in order to measure and assess the impact of this policy.
- **5.** Provide appropriate training and support to staff, volunteers, officials and others.
- 6. |Make reasonable adjustments for those with disability.
- 7. Publish this policy on the Club website.

#### B. What We Won't Do

- 1. Discriminate against anyone, either directly or indirectly, on the basis of a Protected Characteristic.
- 2. Subject anyone to less favourable treatment on the basis of them doing a Protective Act (victimisation).
- 3. Subject anyone to harassment in relation to a Protected Characteristic.

### **Reporting Procedures**

5.

If anyone concerned about behaviour or conduct of someone at the Club event, someone representing the Club, or any other breach of policy:

- 5.1 please report the matter to the Club's Welfare Officer giving as much detail as possible.
- 5.2 If the matter is reported verbally, and you are able, please follow the verbal

report in writing as soon as possible.

5.3 The Club will consider the appropriate way to deal with the matter, which may include referring the matter top and/or seeking guidance from England Golf.

### 6. How We Will Deal With Breaches Of This Policy

- 6.1 When we receive a report or concern that relates to this policy we will ask the Club's Welfare Officer to consider the matter initially. They will consider the appropriate next steps, which may include the following:
- a. seeking further information in relation to matters raised.
- b. seeking guidance from England Golf or any other appropriate body or organisation
- c. referring the matter to another body or organisation
- d. dealing with the matter informally
- e. deciding which procedure is appropriate, such as the Employee Disciplinary Regulations, the Safeguarding Policies or the Disciplinary Regulations to progress the matter formally.
- 6.2 The Club will usually inform the person reporting the matter of the next steps and/or the outcome of the matter. However, there may be circumstances in which we are not able to disclose full details to the reporting individual. This may be because the law prevents us from doing so, because some information is confidential or to protect the safety or well-being of those involved.

### 7. Key Concepts, Definitions and Examples

### A. The Equality Act 2010 and Discrimination

Every individual and organisation to whom this policy applies must not act in a way which directly or indirectly on the basis of "**Protected Characteristics**" The **Protected Characteristics**" are listed is section 4 of the Act.

- Age
- Disability
- Gender Reassignment
- Marriage and Civil Partnership
- Pregnancy and Maternity
- Race
- Religion or Belief
- Sex
- Sexual Orientation

### **Direct Discrimination**

Direct Discrimination is defined at section 13(1) of the Equality Act 2010 "A person (A) discriminates against another (B) if, because of a protected

characteristic, A treats B less favourably than A treats or would treat others".

For example, if an action or decision is taken by a Club which treats females less favourably than males, this would be considered direct discrimination on the grounds of sex, which is a protected characteristic.

#### **Indirect Discrimination**

In Direct Discrimination is defined at section 19 (1) of the Equality Act 2010. "A person discriminates against another (B) if A applies to B provision, criterion of practice which is discriminatory in relation to a relevant protected characteristic of B's.

Indirect discrimination occurs where less favourable treatment is not the main effect or objective of an action or decision.

The nature of indirect discrimination is that the discriminatory effect can be unexpected or unforeseen effect of a good faith decision. Complaints of indirect discrimination should be considered carefully and objectively, and not dismissed purely out of hand purely because the effect was not an expected or intentional one.

If, for example, a club has a rule or practice that certain competitions are only played on Saturdays, this would prevent members with certain religious beliefs from taking part in the competition. Although it may not have been the intention of the golf club, the effect is the less favourable treatment of members on the grounds of religion, or belief which is a protected characteristic. This is indirect discrimination.

#### **Actions and Intentions**

An action or decision can still be considered discriminatory even if the less favourable treatment is unintentional. It may not always be obvious to the perpetrator that their actions are discriminatory. Indirect discrimination is often unintentional, but it is not a defence to an allegation of discrimination to say the perpetrator did not mean to discriminate against a person or group.

Discrimination can arise out of actions and decisions but can also arise out of omissions and failure to take actions or decisions.

### **Reasonable Adjustments**

Everybody to whom this policy applies is under a duty to make reasonable adjustments to avoid discriminating against any individual or group with the Protected Characteristic of Disability

The duty is to make reasonable adjustments. It is not unreasonable for adjustments to cost time, money, or other resources. However, an adjustment may not be reasonable if the cost is disproportionately high or making the adjustment would be unfeasible. The resources required to make an adjustment are an important factor to be considered in deciding whether the adjustment is reasonable

#### **Positive Action**

It can be lawful to make decisions that discriminate on the basis of Protected Characteristic in very limited and exceptional circumstances, if the discrimination is a "Positive Action" taken in order to address an under-represented group or Protected Characteristic. Positive actions must be reasonable, justifiable, and clearly linked to a legitimate aim. Where a club decides to take Positive Action in respect of an under-represented group, it should carefully record its decision making the evidence it has considered, and review the practice regularly to ensure that the Positive Action does not continue for longer than reasonably necessary.

# **Examples**

In golfing context, some examples of discrimination might include:

- Not allowing golf buggies, as this increases the cost of maintaining the course. Permitting the use of golf buggies may be a reasonable adjustment, and the increased course maintenance costs are a factor to be assessed in deciding whether or not the adjustment is reasonable.
- Restricting the number of tee times available to women during peak hours at a golf course. Whilst it may be permissible to limit access to the course at certain times, for example to allow a competition to be played, a club will need to be certain that it is providing equal opportunity to access the course for various groups.
- Not allowing competitions to be played on alternate days to accommodate for certain religious beliefs.

#### B. Harassment

Harassment is defined in section 26(1) of the Equality Act 2010. Harassment occurs where a person engages in unwanted conduct related to a Protected Characteristic (outlined in the Equality Act 2010), which has the purpose of either:

- Violating the person's dignity: or
- Creating an intimidating, hostile, degrading, humiliating or offensive environment for the other person.

In determining whether conduct amounts to harassment, regard is had to:

- The perception of the victim
- Whether it is reasonable for the conduct to have the perceived effect
- The wider circumstances of the matter

#### Sexual Harassment

Sexual harassment occurs where a person engages in unwanted conduct of a sexual nature, and the conduct has the purpose or effects outlined above.

### **One Off Incidents**

A single, isolated, or one-off incident can still amount to harassment. The key consideration is the purpose of the effect of the conduct.

**Protection from Harassment Act 1997** 

Harassment can still occur even if not based on a Protected Characteristic. The Protection from Harassment Act 1997 made it a civil and sometimes a criminal, offence to carry out a course of conduct that amounts to harassment.

### **Examples**

In a golfing context, some examples of unlawful harassment might included:

- Employees making unwanted or inappropriate contact with colleagues at a golf club facility.
- Targeting disabled golfers using buggies and demanding to see proof of a disability where this is not required by the terms of a competition, for example.
- Disproportionate and public criticism or sanctioning of an individuals behaviour by an organisation for irrelevant or personal reasons. A clear disciplinary procedure will help to ensure that those facing disciplinary action at a club are treated fairly.

#### **C** Victimisation

Victimisation is defined in section 27(1) of the Equality Act 2010.

Victimisation occurs where a person suffers detriment because they do a protected act or are believed to have done a protected act.

#### **Protected Act**

A protected act includes making a complaint (whether in writing or not, formally or informally) or bringing legal proceedings under the Equality Act 2010 in relation to discrimination, harassment, bullying, or any other issue related to equality, diversity or Protected Characteristics.

#### **Detriment**

A detriment can be any less favourable treatment, including direct acts such as suspensions, fines, sanctions, and physical aggression.

It is not necessary to show that somebody is being treated less favourably than somebody else who did not do a protected act, only that they have been subject to a detriment because of a protected act.

### **Examples**

In a golfing context, some examples of unlawful victimisation include:

- Initiating disciplinary proceedings against a person as a result of making a complaint and discrimination or harassment.
- Ignoring a person's valid input into the management of a club or county after that person has made a complaint.
  - De-selecting a player from a squad or team because that person has made a complaint.

# 8 Further guidance and support, can be found under England Golf Website